

GARMIN™

GolfGPS

User Guide

GolfLogix®

The Best GPS for Golf

GolfLogix. The Best GPS for Golf, Simple and Accurate.

Manufactured by GARMIN, the World Leader in GPS.

Patent Protected.

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GolfLogix is a registered trademark of GolfLogix, Inc.

GolfLogix, Inc.,
16055 N. Dial Blvd., Suite 5, Scottsdale, Arizona 85260 USA.

Please follow the instructions contained herein to register your GolfLogix GPS within 30 days of purchase to activate your Consumer Limited Warranty.

Visit us online at www.golflogix.com.

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Introduction

Congratulations on your new GolfLogix GPS. GolfLogix is the best GPS for Golf, Simple, Fast and Fun. GolfLogix is powered by Garmin, a world leader in GPS.

The Distances Golfers Need:

- Front, Center, and Back of Green
- Bunkers
- Water Hazards
- Lay-ups
- Carries

The Way GPS Was Meant to Be:

- Auto-recognizes course being played
- Auto-advances to next hole
- No-touch operation
- Large, easy-to-read screen
- Personalized name screen
- Constant display, no pointing or aiming
- Rugged construction
- 100% Waterproof casing
- Shock resistant
- Conforms to USGA and R&A Rulings

Know your distance and lower your score. Yes, it can be that simple! Accurate distance is key for every golfer on every shot. GolfLogix takes the guesswork out of determining the yardage.

Without ever having to push a button, GolfLogix continually displays the distance to every target and hazard. All you do is check the distance, select your club, and take your shot.

GolfLogix even scrolls automatically to the next hole.
It's that simple! Enjoy!

Chapter 1: Getting Started

Box Contents

Before getting started, please check your box to familiarize yourself with the contents:

GolfLogix GPS Unit



Battery Back Cover



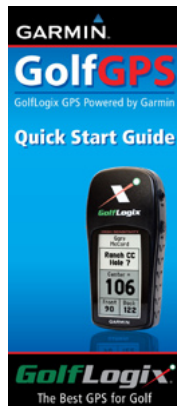
Belt-Clip



Serial Adaptor to USB Connection



Quick Start Guide



Chapter 1: Getting Started

GolfLogix GPS Button Description



Chapter 1: Getting Started

Installing the Batteries

We highly recommend you use high quality AA batteries (Duracell, Energizer) which will give you up to 22 hours (4-5 rounds of golf) of battery life. Always remember to turn off the unit after each use to achieve the maximum battery life. Do not keep the unit on while indoors as this will drain the battery life.

To install the batteries,

1. Remove the battery cover by turning the D-ring at the back of the unit $\frac{1}{4}$ turn counter-clockwise to the vertical position then lift off the battery back cover.
2. Insert the batteries into position observing proper polarity.
3. To attach the battery cover, push down and turn the D-ring $\frac{1}{4}$ turn clockwise.

View diagram on page 10.

Power the GolfLogix GPS on by pressing and holding the Power button.

You will need to have your GolfLogix GPS powered ON and plugged into your computer to complete the registration and activation process when using the device for the first time.



Chapter 2: Installing the Course Manager Software

System Requirements

Windows

Operating Systems

Windows 2000

Windows XP

Windows Vista

Minimum Hardware

500 MHz Pentium class processor or better

256 MB RAM or greater

USB Connection

Internet Connection

Mac

Operating Systems

Mac OS X 10.4 (Tiger)

Mac OS X 10.5 (Leopard)

Minimum Hardware

Macintosh computer with an Intel x86 or PowerPC G3, G4, or G5 processor

256 MB RAM or greater

USB Connection

Internet Connection

Installing the USB-to-Serial Driver

To get started,

- Make sure you are connected to the Internet.
- Open your Internet browser to download the latest GolfLogix software to your computer.
- Goto: <http://www.gollogix.com/download> and click on the **Download Software** link from the homepage.
- Click on **Download Driver** and follow steps on website.

*When ask if you want to "Run" or "Save" this file **Click Run***

*When ask "The publisher could not be verified, are you sure you want to run?" **Click Run***

*An installation window will appear, to continue **Click Next***

*To complete installation process **Click Finish***

Download The Newest GolfLogix Course Manager

Version 2.0 Mac OS X (10.4 Intel/PowerPC)

Are you looking for the software for your Windows computer? - [download here](#)

First **Download Driver**

Second **Download Software**

DOWNLOAD INSTRUCTIONS

- **Click on Download Driver.**
- When asked: Are you sure you want to download?
Click on Download.
- An installation window will appear. To continue,
[follow the instructions on screen.](#)

DOWNLOAD INSTRUCTIONS

- **Click on Download Software.**
- When asked: Are you sure you want to download?
Click on Continue.
- An installation window will appear. To continue,
[follow the instructions on screen.](#)

<http://www.gollogix.com/simple-software.asp>

Installing the Course Manager Software

The GolfLogix Course Manager software is used to search, select and download golf course maps to your computer and then load them onto your GolfLogix GPS unit. You can download your first golf course for free or choose the \$29.95 annual membership to download unlimited worldwide golf course maps.

To get started,

- Once the driver is installed, click on **Download Software** and follow steps on website.

*When ask if you want to “Run” or “Save” this file **Click Run***

*When ask “The publisher could not be verified, are you sure you want to run?” **Click Run***

*An installation window will appear, to continue **Click OK***

*On Welcome to GolfLogix Course Manager install screen **Click Next***

*On the Select Destination Location for install screen **Click Next***

*On the Ready to Install Screen **Click Install***

*To complete installation process **Click Finish***

Once Course Manager installation is complete,

- Open the GolfLogix Course Manager
Start Menu > Programs > GolfLogix > GolfLogix Course
- Read and scroll through the License and Warranty Agreement. Click on **Accept** at the bottom to agree and continue.

IMPORTANT : TO CONTINUE TO THE REGISTRATION STEP YOU MUST CONNECT AND POWER ON YOUR UNIT. PLEASE SEE PAGE 14 FOR INSTRUCTIONS ON CONNECTING YOUR UNIT.

Connecting GolfLogix GPS to Your Computer

Follow the on-screen instructions to connect your GolfLogix GPS to your Computer with the download cables included in the package.

- Ensure that there are batteries in your GolfLogix GPS unit. (See Page 10)
- Insert the end of the black serial cord into the back of your GolfLogix GPS unit. (The connection is located by lifting the black rubber tab on the top-back of the GPS unit). Make sure the grooves on the cord connector slide firmly into the connection on the unit. When correctly installed this connection should feel very tight.
- Insert the end of the USB cord into your computer's available USB port.
- Power your GolfLogix GPS on by pressing and holding the **Power** button.



Registering Your GolfLogix GPS

- Double-click the GolfLogix icon on your desktop if the software is not already open.
- Read the License and Warranty information. Scroll to the bottom and click **Accept**.
- Ensure that GolfLogix GPS is powered on and it is plugged into the black serial cable and the USB Port on your computer (See Page 14 for Help)

If the GolfLogix GPS is connected properly your screen should automatically advance to the password selection screen below. If it does not advance please follow the instructions in the trouble-shooting video.

- You are asked to create a password to manage your account. Complete the password screen and click **Submit**.
- Complete the registration form that appears on your computer screen and click **Submit**.

GolfLogix

GolfLogix

v3.0 Not Registered

Help

Welcome to Your GolfLogix Course Manager

Register GolfLogix GPS Unit

Enter your information to register the GolfLogix GPS Unit with this computer.

First Name Last Name

Note: This name will appear at the top of your GolfLogix GPS screen.

Address Apt/Suite

City State/Province

Postal/Zip Country

Email Address

Where did you hear about GolfLogix

Where did you purchase

GolfLogix GPS Unit ID: 8D137970

Secure connection

Submit

1. Install
2. Register
3. Activate

Trouble Shooting the Connection Between Your Unit and Computer

If your GolfLogix Course Manager **will not move to the Registration form** when you connect your GolfLogix GPS then use the following troubleshooting steps. The following steps are also outlined in the video available on the “Connect Your GPS” screen.

Step 1 : Double check all connections and make sure GolfLogix GPS is powered on.

Step 2 : Plug your unit into another available USB Port on your computer. After plugging in to a new port wait for a few seconds to see if the Course Manager advances to the Registration Screen. If still unsuccessful try Step 3

Step 3 : Re-install the USB to Serial Driver. Use link at <http://www.golfogix.com/download>.

- Ensure GolfLogix GPS is unplugged from your computer.
- Click on **Download Driver** and follow steps on website.

*When ask if you want to “Run” or “Save” this file **Click Run***

*When ask “The publisher could not be verified, are you sure you want to run?” **Click Run***

*You may be asked if you'd like to “Re-install”. **Click Re-install***

Note : After a re-install you will be ask to re-boot your computer.

*An installation window will appear, to continue **Click Next** then **Click Finish***

- Open Course Manager and continue to USB Connection screen
- Securely plug in your GolfLogix GPS and power on. Wait for a few seconds to see if the Course Manager advances the to the Registration Screen.

Step 4 : If you are still unsuccessful then try the new hardware found wizard.

- If Windows pops up the “New Hardware Found Wizard” when you connect your unit try using the Wizard: 1) Select Auto-Detect driver, 2) If Proli c driver is found click **Next**, 3) When Wizard is nished try again to advance to the Registration screen.

Step 5 : If you are still unsuccessful then you may want to try the device on another computer.

If you are still having trouble connecting your unit you may contact our Customer Service department using www.golflogix.com/support or calling 1-877-977-0162

Activate your GolfLogix Membership

- To activate your GolfLogix membership, complete the Membership screen selecting **Option A** or **Option B**.

Note: If your registration address is the same as your billing address, click on the box that says same as registration data. If not please fill in your credit card billing address for the annual membership.

- Click **Submit** to activate your GolfLogix membership.

The screenshot shows the GolfLogix website interface for activating a membership. The page title is "Welcome to Your GolfLogix Course Manager" with a sub-header "Activate Your GolfLogix Unit". A navigation sidebar on the right lists three steps: 1. Install, 2. Register, and 3. Activate (highlighted in blue). Below the sidebar are two options: "OPTION A Choose Your One Free Course Download and Skip Membership" and "OPTION B Get UNLIMITED Course Downloads with Simple \$29.95 Membership". The main content area features a registration form with the following fields: "Same as Registration Data" (checked), "First Name" (John), "Last Name" (Denton), "Address" (5524 N Cactus Rd), "Apt/Suite", "City" (Phoenix), "State/Province" (Arizona), "Postal/Zip" (85028), "Country" (United States), "Credit Card Number", "CVV Code", "Expiration Date", and "Card Type". A "Submit" button with a blue arrow is at the bottom right. A "Help" button is in the top right corner. Text at the top right of the page reads: "v3.0 GPS Unit BD137970 Unit registered to John Denton Register a different GPS unit". A note at the bottom of the form states: "Pressing the Submit button will charge your credit card immediately and your membership will be activated."

GolfLogix

v3.0 GPS Unit BD137970
Unit registered to John Denton
[Register a different GPS unit](#)

Welcome to Your GolfLogix Course Manager
Activate Your GolfLogix Unit

Access to **UNLIMITED** courses worldwide with an annual \$29.95 membership.
Enter billing information below as it appears on your credit card to sign up.

Same as Registration Data

First Name Last Name

Address Apt/Suite

City State/Province

Postal/Zip Country

Credit Card Number CVV Code

Expiration Date Card Type

To review the [terms & conditions](#), [privacy policy](#), or [refund policy](#) [click here](#).
Customer Service: 1-877-977-0162

Secure connection

Pressing the Submit button will charge your credit card immediately and your membership will be activated.

Submit

Help

1. Install
2. Register
3. Activate

OPTION A
Choose Your One Free Course Download and Skip Membership

OPTION B
Get **UNLIMITED** Course Downloads with Simple \$29.95 Membership

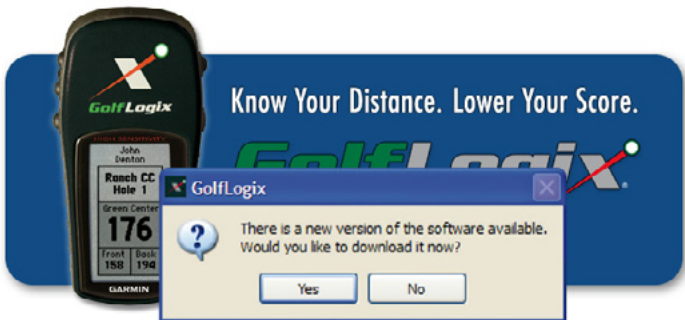
Upgrading Your GolfLogix Software

Occasionally GolfLogix will provide free upgrades for Course Manager software and for the GolfLogix GPS unit. You will be notified when a new version of the software is available.

When you open the course manager software you will receive a message that says new GolfLogix software is available and needs to be installed. If you receive this message simply click **OK** and the new software will install automatically.

If the software update includes an update to the GPS unit itself you will be notified when you attempt to load courses. Before your courses load the GPS Unit will automatically install the newest update. This process will happen automatically and shouldn't require any additional work on your part.

If you receive a software update make sure you check the User Guide for information about new features included in the current software release.



Chapter 3: Downloading Courses to GolfLogix GPS

Opening the Application



Double-click the GolfLogix desktop icon to start the GolfLogix Course Manager software that has been loaded on your PC.
(Start Menu > Programs > GolfLogix > GolfLogix Course)

The main screen of the GolfLogix Course Manager always shows the easy steps to download courses. Search, Load, Play...It's that Easy!

The screenshot shows the main window of the GolfLogix Course Manager. At the top, there's a title bar with the application name and standard window controls. Below that is a dark header with the 'GolfLogix' logo in green and white. To the right of the logo are four buttons: 'User Guide' (green), 'Search' (blue), 'Load' (blue), and 'Help' (red). Further right, there's a small text box displaying version information: 'v3.0 GPS unit C2C3E158 Unit registered to John Denton Register a different GPS unit!'. The main content area is divided into two columns. The left column has a large heading 'Welcome to Your GolfLogix Course Manager' and two primary action buttons: 'Search' with a blue arrow pointing right, and 'Load' with a small image of a GPS device. The 'Search' button is accompanied by the text 'Choose From Over 10000 Course Maps Worldwide! Or Request A New Map Be Created.' The 'Load' button is accompanied by 'Manage Courses To Load On Your GPS Unit.' Below these is a scenic image of a golf course with a lake and the text '...Go Play Golf!'. The right column features a promotional box for 'GARMIN GolfGPS' with an image of the device and the text 'Get the Newest Version of GolfLogix GPS'. At the bottom right, another box says 'Get UNLIMITED Course Downloads with Simple \$29.95 Membership'.

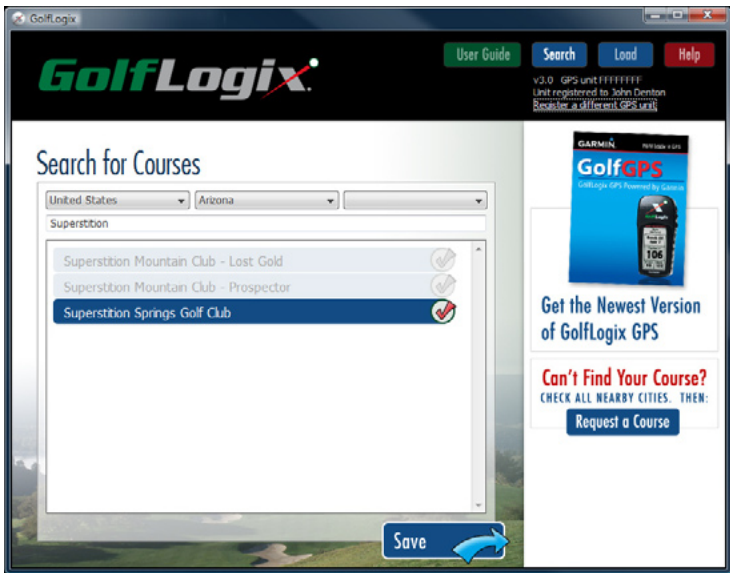
Search & Save Courses to Your Computer

- To Search for a golf course map first ensure that you are connected to the Internet and then click **Search**.
- Start by selecting a country and filter the list by selecting a state and a city. You can also type in a golf course name.
- Your results will automatically appear as you select criteria.
- Click on the course name that you want to download. When the course name is selected, it will be highlighted and have a check mark.
- Click **Select** to save the selected course on your personal computer.

The screenshot shows the GolfLogix application window. At the top, there is a navigation bar with buttons for "User Guide", "Search", "Load", and "Help". The main title "GolfLogix" is displayed in a large, stylized font. Below the title, there are two dropdown menus for "United States" and "Arizona". A text input field contains "Enter a golf course name to filter list". A list of golf courses is shown, with "Heritage Highlands Golf & Country Club" selected and highlighted in blue, and a red checkmark icon next to it. Other courses listed include "Wigwam Golf & Country Club - Red Littlefield, AZ", "Palms Golf Course/Oasis Resort Marana, AZ", "The Gallery Golf Club - North Mesa, AZ", "Alta Mesa Country Club", "Apache Wells Country Club", and "Arizona Golf Resort & Conference Center". A "Save" button with a blue arrow is located at the bottom right of the list. On the right side of the window, there is a promotional banner for "GARMIN GolfGPS" with a "Request a Course" button. The banner text reads: "Get the Newest Version of GolfLogix GPS" and "Can't Find Your Course? CHECK ALL NEARBY CITIES. THEN: Request a Course".

- Once the course has been saved you will see a pop-up box letting you know your course is available for loading to your GolfLogix GPS.
- You may now search and save more courses if you have the unlimited membership or you can load saved courses onto your GolfLogix GPS.

Note: If the course you selected appears in gray text then it is not currently available in our database. If you select the course then you will be prompted to request that the course be mapped using our **Request a Course** form. Continue to the next page of the User Guide for more information on Requesting a Course



The screenshot shows the GolfLogix website interface. At the top, there is a navigation bar with the GolfLogix logo, a 'User Guide' button, and 'Search', 'Load', and 'Help' buttons. Below the navigation bar, the main content area is titled 'Search for Courses'. It features a search form with dropdown menus for 'United States' and 'Arizona', and a search button. Below the search form, a list of search results is displayed under the heading 'Superstition'. The results are:

- Superstition Mountain Club - Lost Gold (grayed out)
- Superstition Mountain Club - Prospector (grayed out)
- Superstition Springs Golf Club (highlighted in blue with a checkmark icon)

At the bottom of the search results, there is a blue 'Save' button with a right-pointing arrow. To the right of the search results, there is a promotional banner for the 'GolfGPS' device, which is a Garmin GPS unit. The banner includes the text 'Get the Newest Version of GolfLogix GPS' and a call to action: 'Can't Find Your Course? CHECK ALL NEARBY CITIES. THEN: Request a Course'.

Request Unavailable Golf Courses

To request that a course be mapped simply search for the course using our search form. If the course name appears in gray then it is currently unmapped. Click the course name to continue to the Course Request form.

If the golf course map you are looking for does not appear in the search results, press the **Request a Course** Button from the search page and fill-out the golf course information. You can also click on **Help** to access the Request a Course form.

We will email you as soon as the golf course map you have requested becomes available. Typically, new golf course maps can be created within 14 business days.



The screenshot shows a web browser window titled "GolfLogix". The page header includes the "GolfLogix" logo, a "User Guide" link, and "Search", "Load", and "Help" buttons. A version notice reads: "v3.0.0 GPS unit FFFFFFFF Unit registered to John Denton (register a different GPS unit)".

The main content area is titled "Search for Courses" and features a "Request a Course" section. Below the title, it says "Please enter the details of the course you would like to request." The form includes the following fields:

- Property Name: Cactus Country Club
- Course Name: [empty]
- Address: [empty]
- City: Phoenix
- State/Province: Arizona
- Country: United States (dropdown menu)
- Postal Code: [empty]
- Website Address: [empty]
- Phone: [empty]
- Additional Notes: [empty]

At the bottom of the form, there is a "For Faster Mapping:" section with the text: "Email scorecard to courses@golflogix.com Or, Fax to 480-287-9973". To the right of this text are "Close Form" and "Submit" buttons. The "Submit" button is highlighted with a blue arrow.

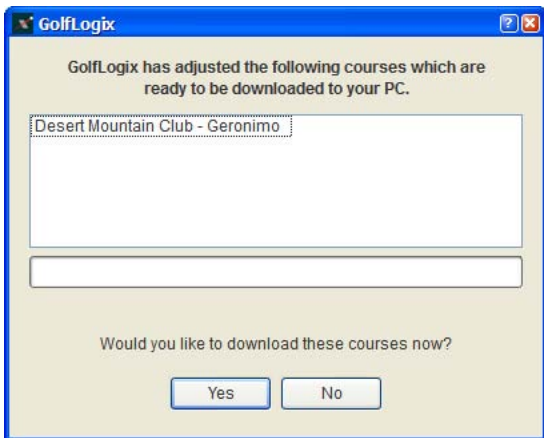
On the right side of the page, there is an advertisement for "GolfGPS" by Garmin, featuring an image of the device and the text: "Get the Newest Version of GolfLogix GPS".

Receiving Course Map Updates

When a new version of a golf course map becomes available, the new version of the course will be automatically downloaded to your computer.

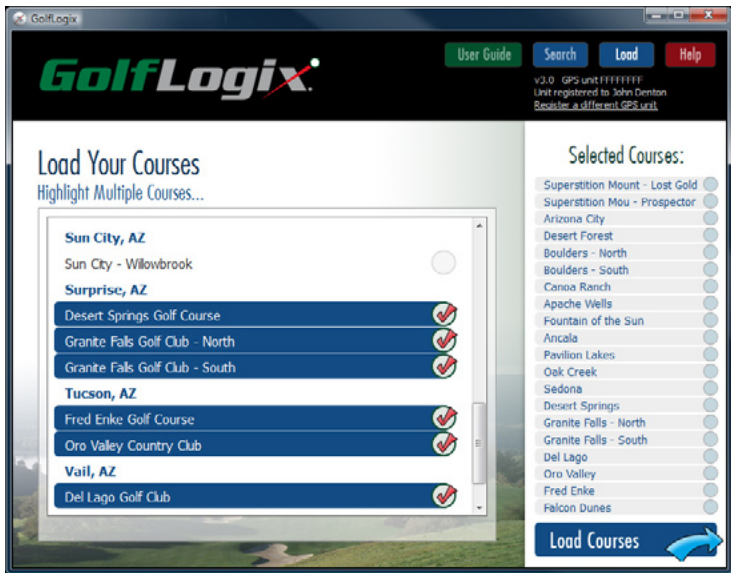
If you have created any user modified courses these courses will not be over-written by course updates.

You will receive any available course updates as soon as you open your Course Manager software.



Load Courses on Your GolfLogix GPS

- Ensure that the USB cord is plugged into your computer and also attached to your GolfLogix GPS.
- Press and hold the **Power** button to turn on your GolfLogix GPS.
- Double-click on the GolfLogix icon to run the GolfLogix software, if it is not already running.
- Click **Load** to see your list of saved courses. Click on courses you wish to load on your GolfLogix GPS. You will see each selected course show up in your loading area on the right side of the screen.



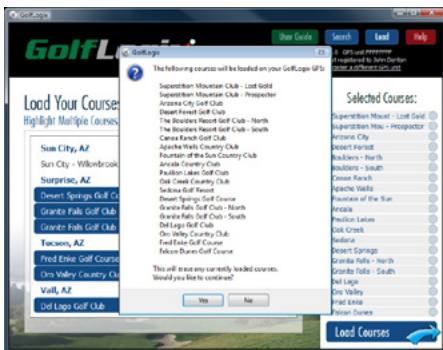
GolfLogix GPS-8 (black unit) can hold up to 20 courses at a time.

GolfLogix GPS (green unit) can hold 10 courses.

- Once you are done selecting courses **Click Load**

Note: The selected courses will replace all courses currently loaded on your GolfLogix GPS. If you want some of the same courses on the unit, you will have to reload them with the new batch of courses.

- You will see a pop-up progress bar on the screen during the loading process.
- Do not press any buttons on your GolfLogix GPS while loading.
- A pop-up screen will notify you that the loading process is complete and the Course Manager software will automatically turn off your GolfLogix GPS.



Helpful Tips

- Loading courses requires a fully charged battery. Please check batteries before loading. See page 29 for checking battery power.
- If your download progress bar only makes it partially through the download and seems to stop/disconnect then try applying pressure with your thumb to the black serial connection on your unit. Applying pressure for the duration of the load may fix the connection issues.

Chapter 4: Playing Golf with your GolfLogix GPS

Button Descriptions

- Press the **Power** button to turn on your GolfLogix GPS 5-10 minutes prior to starting your round so that the system can locate satellites. Note: GolfLogix GPS must have a clear view of the sky at all times to obtain and sustain satellite connections.
- Use the **Page** button to move to the course you will be playing. Use the **Up/Down Arrow** buttons to advance to the hole that you will be playing first.
- GolfLogix GPS-8 will automatically recognize the course you are on. If there are multiple courses at the location, you can manually search through the courses by pressing the **Page** button.
- During your round, GolfLogix GPS will automatically advance to the next hazard and hole. At any time you can use the **Up/Down Arrow** buttons to manually scroll to another distance point if you desire.
- After you complete your round, remember to turn off the GolfLogix GPS to prolong the battery life.



Acquiring GPS Signals

Press the **Power** button to turn ON the GolfLogix GPS unit 5 - 10 minutes prior to starting your round so that the system can locate satellites. This must be done outdoors with a clear view of the sky.

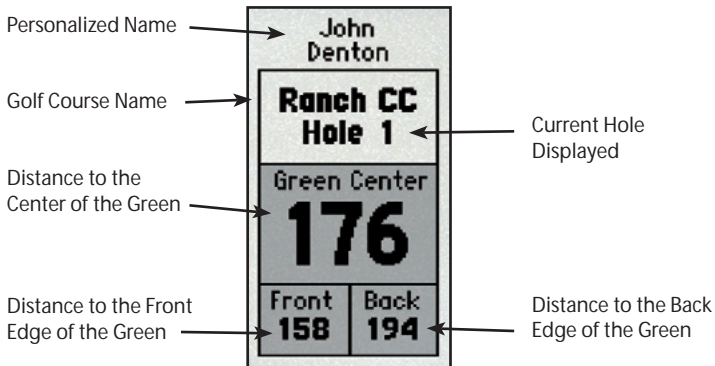
Do not carry GolfLogix in your pocket or turn it on and off during your round. The GPS antenna in the unit requires a clear view of the sky at all times to maintain satellite links.

If the unit screen locks up, simply turn it off and on again to correct the problem.

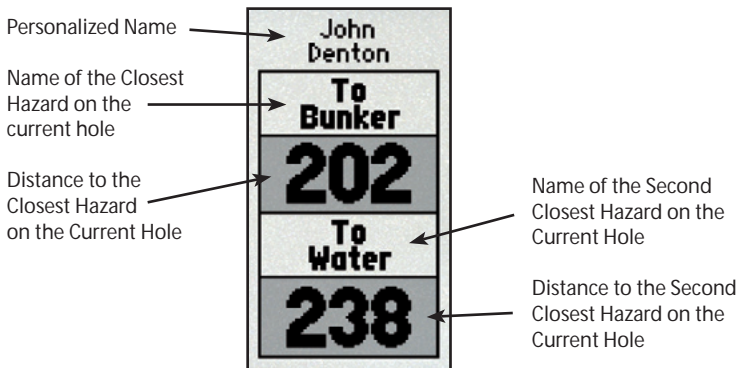
Distance of Last Shot (GolfLogix GPS-8 Only)

GolfLogix GPS-8 is equipped to capture the distance of your last shot. After viewing the yardage screen, press the **Enter** button to go to the shot distance screen. Take your shot. The distances on the screen will change as you approach the landing location of your golf ball. Press **Enter** again to return to the yardage screen.

Screen Descriptions: Green Screen



Screen Descriptions: Hazard Screen



Tips During Your Round

GolfLogix will automatically advance to the next hole. However, you can manually advance to any hole on the course by pressing the **Up/Down Arrow** buttons on the top left of the unit.

Before using GolfLogix ensure that the AA batteries in the unit have adequate power.

Do not store GolfLogix for more than 6 months with the alkaline batteries in the battery compartment.

Press the **Power** button to turn ON the GolfLogix GPS unit 5 - 10 minutes prior to starting your round so that the system can locate satellites.

Do not carry GolfLogix in your pocket or turn it on and off during your round. The GPS antenna in the unit requires a clear view of the sky at all times to maintain satellite links.

If the unit screen locks up, simply turn it off and on again to correct the problem.

Checking Battery Power

To check the battery power level,

1. Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.
2. At the bottom left corner of the menu screen you will see the battery power level icon. If the shaded area in the battery icon is low, replace both AA batteries before your next round.
3. Press the **Page** Button again to return to the main golf course screens to play golf.

Adjusting Contrast

The contrast on your screen can be adjusted manually for your optimum viewing. To do so:

1. Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.
2. Press the **Down Arrow** to highlight the **Display** screen and then press the **Enter** button. A screen showing Contrast levels and Light Timeout will appear.
3. Press the **Down Arrow** to highlight the Contrast bar. Press the **Up Arrow** button to Darken the screen contrast. Press the **Down Arrow** button to Lighten the screen contrast.
4. Press the **Page** Button again to save your screen contrast settings and return to the Menu Screen.
5. Press the **Page** Button again to return to the main golf course screens to play golf.

Note: When new golf courses are loaded onto your GolfLogix GPS, the contrast may convert to the factory default and need to be readjusted for your desired viewing.

Switching From Yards to Meters

To switch your distances from Yards to Meters,

Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.

1. Press the **Down Arrow** button to highlight the **Yards** screen and then press the **Enter** button to switch back and forth from Yards to Meters.
2. Press the **Page** Button again to return to the main golf course screens to play golf.

Other Menu Items

Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.

The **Time** selection allows you to set the time format and zone for your unit. This is not necessary for proper GPS operation.

Please do not choose the System Selection. The **Battery Save and Demo** modes under this selection will turn off your GPS signal.

Purchase Accessories

Visit www.GolfLogix.com to view and order all of the accessories available for your GolfLogix GPS.

Customer Service and Support

For technical support or the latest updates and accessories:

Email us at support@gol ogix.com

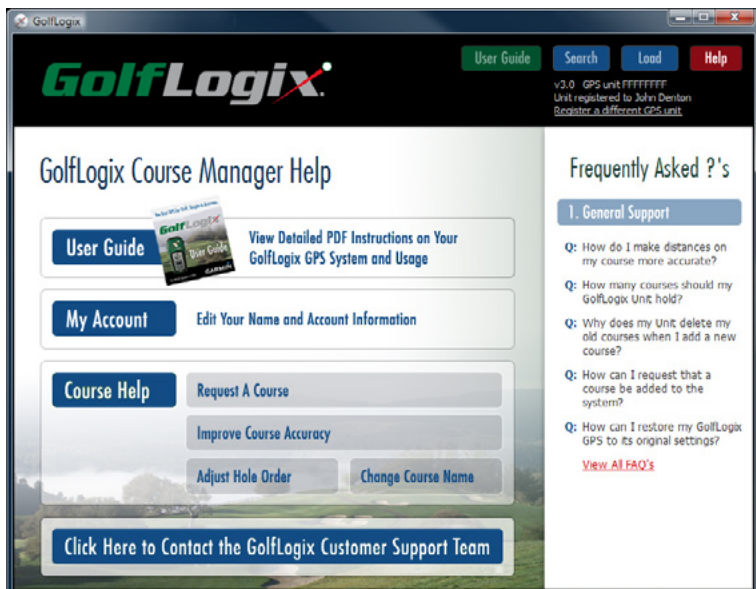
or visit www.gol ogix.com/support

or call 1-877-977-0162

Chapter 5: Using the Help Section

To access GolfLogix Course Manager Help click the red **Help** button in the upper right hand corner. The Help Sections contains three sub-sections: The User Guide, Course Help, and GolfLogix Contact Information. The Help Section also contains a comprehensive list of **Frequently Asked Questions**. If you don't find the answer you are looking for in this User Guide make sure to view our list of FAQ's.

[Click Here to View all FAQ's](#)



The screenshot shows the GolfLogix Course Manager Help interface. At the top, there is a navigation bar with buttons for "User Guide", "Search", "Load", and "Help". The main content area is titled "GolfLogix Course Manager Help" and features several sections:

- User Guide:** A button labeled "User Guide" next to a small image of a manual. Below it, the text reads "View Detailed PDF Instructions on Your GolfLogix GPS System and Usage".
- My Account:** A button labeled "My Account" next to the text "Edit Your Name and Account Information".
- Course Help:** A button labeled "Course Help" next to a list of options: "Request A Course", "Improve Course Accuracy", "Adjust Hole Order", and "Change Course Name".
- Contact Support:** A large blue button at the bottom that says "Click Here to Contact the GolfLogix Customer Support Team".

On the right side of the interface, there is a "Frequently Asked ?'s" section with a sub-header "1. General Support". It contains a list of questions:

- Q: How do I make distances on my course more accurate?
- Q: How many courses should my GolfLogix Unit hold?
- Q: Why does my Unit delete my old courses when I add a new course?
- Q: How can I request that a course be added to the system?
- Q: How can I restore my GolfLogix GPS to its original settings?

Below the questions is a red link that says "View All FAQ's".

Request a Course

If the golf course map you are looking for is not available, press the **Request a Course** Button and fill-out the golf course information. (See page 20)

We will email you as soon as the golf course map you have requested becomes available. Typically, new golf course maps can be created within 14 business days.

Improve Course Accuracy

GolfLogix is committed to providing you with the most accurate golf course map available. Course Markings you see on the golf course may differ from GolfLogix for many reasons. For instance, because all greens are irregular shapes, the GolfLogix mapping professional may have picked a different center of green point than the golf course chose when they originally installed their course markings.

To learn more about GPS accuracy please click the **Tips for Accurate GPS** link on the Course Accuracy screen in the Course Manager.

If you still find that GPS positions on the course are inaccurate, we encourage you to participate in the GolfLogix community and submit a correction for your course.

The course adjustment process involves printing a form from the Course Adjustment Form and filling it in as you play golf. The form contains instructions on what numbers are needed. After the form is complete you can return to the Course Manager, select **Improve Course Accuracy**, and select your course. When the following screen appears simply follow the instructions to enter in the course data from your printed form.

Improve Course Accuracy Cont.

GolfLogix v3.0 GPS unit FFFFFFFF
Unit registered to John Denton
[Register a different GPS unit!](#)

Course Help: Improve Course Accuracy

[Return to Menu](#)

Superstition Mountain Club - Lost Gold

Enter the known Course Markings and GolfLogix GPS Readings for up to 3 Points per hole.

Adjust Front Nine

	1	2	3	4	5	6	7	8	9
Pt 1 Course Marking									
GolfLogix GPS									
Pt 2 Course Marking									
GolfLogix GPS									
Pt 3 Course Marking									
GolfLogix GPS									

Adjust Back Nine

	10	11	12	13	14	15	16	17	18
Pt 1 Course Marking									
GolfLogix GPS									
Pt 2 Course Marking									
GolfLogix GPS									
Pt 3 Course Marking									
GolfLogix GPS									

Adjustment Form

GolfLogix is committed to providing you with the most accurate golf course maps available. Course Markings you see on the golf course may differ from GolfLogix for many reasons.

For instance, because all greens are irregular shapes, the GolfLogix mapping professional may have picked a different center of green point than the golf course chose when they originally installed their course markings.

As a first step, we suggest you read and follow [Tips for Accurate GPS](#).

If you still find that GPS positions on a course are inaccurate, we encourage you participate in the GolfLogix community and submit a correction for your course.

Print an adjustment form and take it with you next time you play the course. Return to this screen to select and adjust your course.

Submit

Print Adjustment Form

Once the form is completed click the **Submit** button. An updated version of the course will be stored on your computer and will be available on your courses list as a "User Modified" course.

Adjust Hole Order

On rare occasions a GolfLogix map will contain holes that are out of order. Sometimes these discrepancies occur because golf courses change and consolidate holes.

Use this form to let us know if your course has the wrong hole order. After clicking on **Adjust Hole Order** simply select the course from your list of loaded courses. A form will appear with your course information pre-filled. Complete the form by giving us as much information about the proper hole order as possible. When you are finished click the **Submit** button. Typically we can make adjustments to the course in 5-7 business days. After the course is adjusted a new version of the course will be automatically downloaded to your computer the next time you open the GolfLogix Course Manager.

Change Course Name

If your course has recently changed names then you can use this form to provide an updated course name.

After clicking on **Change Course Name** simply select the course from your list of loaded courses. A form will appear with your course information pre-filled. Complete the form by giving us information about the new course name. When you are finished, click the **Submit** button. Typically we can change the course name in 5-7 business days. After the course name is changed a new version of the course will be automatically downloaded to your computer the next time you open the GolfLogix Course Manager.

