

GARMINTM

GolfGPS

GolfLogix GPS Powered by Garmin

User Guide



GolfLogix

The Best GPS for Golf

GolfLogix. The Best GPS for Golf, Simple and Accurate.

Manufactured by GARMIN, the World Leader in GPS.

Patent Protected.

© 2001-2008 GolfLogix, Inc. All Rights Reserved.

GolfLogix User Guide. All content within is copyrighted by GolfLogix, Inc. and may not be reprinted without permission.

Information in this document is subject to change without notice. GolfLogix reserves the right to change or improve its product and to make changes in the content without obligation to notify any person or organization to such changes and improvements. The GolfLogix User Guide is for informational purposes only and should not be construed as a commitment by GolfLogix, Inc.

GolfLogix is a registered trademark of GolfLogix, Inc.

GolfLogix, Inc.,
16055 N. Dial Blvd., Suite 5, Scottsdale, Arizona 85260 USA.

Please follow the instructions contained herein to register your GolfLogix GPS within 30 days of purchase to activate your Consumer Limited Warranty.

Visit us online at www.golflogix.com.

Table of Contents

Introduction	6
Chapter 1: Getting Started	
Box Contents	7
Button Descriptions	8
Installing Batteries	9
Chapter 2: Installing the Course Manager Software	
System Requirements	11
Installing the USB-to-Serial Driver	12
Installing the Course Manager Software	13
Connecting GolfLogix GPS to Your Computer	14
Registering Your GolfLogix GPS	15
Trouble Shooting the Connection Between Your Unit and Computer	16
Activate Your GolfLogix Membership	17
Upgrading Your GolfLogix Software	18
Chapter 3: Downloading Courses to GolfLogix GPS	
Opening the Application	19

Search & Save Courses to Your Computer	20
Requesting Unavailable Golf Courses	22
Receiving Course Map Updates.	23
Load Golf Courses to Your GolfLogix GPS.	24

Chapter 4: Playing Golf with Your GolfLogix GPS

Button Descriptions	26
Acquiring GPS Signals.	27
Distance of Last Shot	27
Screen Descriptions	28
Tips During Your Round	29
Checking Battery Power	29
Adjusting Contrast.	30
Switching From Yards to Meters	30
Other Menu Items	31
Purchase Accessories	31
Customer Service and Support	31

Chapter 5: Using the Help Section

Request a Course.	33
Improve Course Accuracy	33

Adjust Hole Order	35
Change Course Name	35

Chapter 6: License and Warranty Information

Product Use Agreement	36
Software License Agreement	37
Consumer Limited Warranty.	38

Introduction

Congratulations on your new GolfLogix GPS. GolfLogix is the best GPS for Golf, Simple, Fast and Fun. GolfLogix is powered by Garmin, a world leader in GPS.

The Distances Golfers Need:

- Front, Center, and Back of Green
- Bunkers
- Water Hazards
- Lay-ups
- Carries

The Way GPS Was Meant to Be:

- Auto-recognizes course being played
- Auto-advances to next hole
- No-touch operation
- Large, easy-to-read screen
- Personalized name screen
- Constant display, no pointing or aiming
- Rugged construction
- 100% Waterproof casing
- Shock resistant
- Conforms to USGA and R&A Rulings

Know your distance and lower your score. Yes, it can be that simple! Accurate distance is key for every golfer on every shot. GolfLogix takes the guesswork out of determining the yardage.

Without ever having to push a button, GolfLogix continually displays the distance to every target and hazard. All you do is check the distance, select your club, and take your shot.

GolfLogix even scrolls automatically to the next hole.
It's that simple! Enjoy!

Chapter 1: Getting Started

Box Contents

Before getting started, please check your box to familiarize yourself with the contents:

GolfLogix GPS Unit



Battery Back Cover



Belt-Clip



Serial Adaptor to USB Connection



Quick Start Guide



Chapter 1: Getting Started

GolfLogix GPS Button Description



Chapter 1: Getting Started

Installing the Batteries

We highly recommend you use high quality AA batteries (Duracell, Energizer) which will give you up to 22 hours (4-5 rounds of golf) of battery life. Always remember to turn off the unit after each use to achieve the maximum battery life. Do not keep the unit on while indoors as this will drain the battery life.

To install the batteries,

1. Remove the battery cover by turning the D-ring at the back of the unit $\frac{1}{4}$ turn counter-clockwise to the vertical position then lift off the battery back cover.
2. Insert the batteries into position observing proper polarity.
3. To attach the battery cover, push down and turn the D-ring $\frac{1}{4}$ turn clockwise.

View diagram on page 10.

Power the GolfLogix GPS on by pressing and holding the Power button.

You will need to have your GolfLogix GPS powered ON and plugged into your computer to complete the registration and activation process when using the device for the first time.



Chapter 2: Installing the Course Manager Software

System Requirements

Windows

Operating Systems

Windows 2000

Windows XP

Windows Vista

Minimum Hardware

500 MHz Pentium class processor or better

256 MB RAM or greater

USB Connection

Internet Connection

Mac

Operating Systems

Mac OS X 10.4 (Tiger)

Mac OS X 10.5 (Leopard)

Minimum Hardware

Macintosh computer with an Intel x86 or PowerPC G3, G4, or G5 processor

256 MB RAM or greater

USB Connection

Internet Connection

Installing the USB-to-Serial Driver

To get started,

- Make sure you are connected to the Internet.
- Open your Internet browser to download the latest GolfLogix software to your computer.
- Goto: **<http://www.golflogix.com/download>** and click on the **Download Software** link from the homepage.
- Click on **Download Driver** and follow steps on website.

*When ask if you want to "Run" or "Save" this file **Click Run***

*When ask "The publisher could not be verified, are you sure you want to run?" **Click Run***

*An installation window will appear, to continue **Click Next***

*To complete installation process **Click Finish***

The screenshot shows a web browser window titled "GolfLogix - Golf GPS - Download Software - Windows Internet Explorer". The address bar contains "http://www.golflogix.com/download-software.asp". The page content includes a navigation menu with links like "Product Info", "Find a Course", "Where to Buy", "FAQs", "About Us", and "The Future". The main heading is "Download The Newest GolfLogix Course Manager", with subtext "Version 2.0 Mac OS X (10.4 Intel/PowerPC)" and a link "Are you looking for the software for your Windows computer? - download here". Two primary buttons are visible: "First Download Driver" and "Second Download Software". Below each button is a "DOWNLOAD INSTRUCTIONS" section with bullet points. The browser's status bar at the bottom shows "Internet" and "100%".

Installing the Course Manager Software

The GolfLogix Course Manager software is used to search, select and download golf course maps to your computer and then load them onto your GolfLogix GPS unit. You can download your first golf course for free or choose the \$29.95 annual membership to download unlimited worldwide golf course maps.

To get started,

- Once the driver is installed, click on **Download Software** and follow steps on website.

*When ask if you want to "Run" or "Save" this file **Click Run***

*When ask "The publisher could not be verified, are you sure you want to run?" **Click Run***

*An installation window will appear, to continue **Click OK***

*On Welcome to GolfLogix Course Manager install screen **Click Next***

*On the Select Destination Location for install screen **Click Next***

*On the Ready to Install Screen **Click Install***

*To complete installation process **Click Finish***

Once Course Manager installation is complete,

- Open the GolfLogix Course Manager
Start Menu > Programs > GolfLogix > GolfLogix Course
- Read and scroll through the License and Warranty Agreement. Click on **Accept** at the bottom to agree and continue.

IMPORTANT : TO CONTINUE TO THE REGISTRATION STEP YOU MUST CONNECT AND POWER ON YOUR UNIT. PLEASE SEE PAGE 14 FOR INSTRUCTIONS ON CONNECTING YOUR UNIT.

Connecting GolfLogix GPS to Your Computer

Follow the on-screen instructions to connect your GolfLogix GPS to your Computer with the download cables included in the package.

- Ensure that there are batteries in your GolfLogix GPS unit. (See Page 10)
- Insert the end of the black serial cord into the back of your GolfLogix GPS unit. (The connection is located by lifting the black rubber tab on the top-back of the GPS unit). Make sure the grooves on the cord connector slide firmly into the connection on the unit. When correctly installed this connection should feel very tight.
- Insert the end of the USB cord into your computer's available USB port.
- Power your GolfLogix GPS on by pressing and holding the **Power** button.



Registering Your GolfLogix GPS

- Double-click the GolfLogix icon on your desktop if the software is not already open.
- Read the License and Warranty information. Scroll to the bottom and click **Accept**.
- Ensure that GolfLogix GPS is powered on and it is plugged into the black serial cable and the USB Port on your computer (See Page 14 for Help)

If the GolfLogix GPS is connected properly your screen should automatically advance to the password selection screen below. If it does not advance please follow the instructions in the trouble-shooting video.

- You are asked to create a password to manage your account. Complete the password screen and click **Submit**.
- Complete the registration form that appears on your computer screen and click **Submit**.

GolfLogix

GolfLogix

v3.0 Not Registered

Help

Welcome to Your GolfLogix Course Manager

Register GolfLogix GPS Unit

Enter your information to register the GolfLogix GPS Unit with this computer.

First Name Last Name

Note: This name will appear at the top of your GolfLogix GPS screen.

Address Apt/Suite

City State/Province

Postal/Zip Country

Email Address

Where did you hear about GolfLogix

Where did you purchase

GolfLogix GPS Unit ID: 8D137970

Secure connection

Submit

1. Install
2. Register
3. Activate

Trouble Shooting the Connection Between Your Unit and Computer

If your GolfLogix Course Manager **will not move to the Registration form** when you connect your GolfLogix GPS then use the following troubleshooting steps. The following steps are also outlined in the video available on the “Connect Your GPS” screen.

Step 1 : Double check all connections and make sure GolfLogix GPS is powered on.

Step 2 : Plug your unit into another available USB Port on your computer. After plugging in to a new port wait for a few seconds to see if the Course Manager advances to the Registration Screen. If still unsuccessful try Step 3

Step 3 : Re-install the USB to Serial Driver. Use link at <http://www.golflogix.com/download>.

- Ensure GolfLogix GPS is unplugged from your computer.
- Click on **Download Driver** and follow steps on website.

*When ask if you want to “Run” or “Save” this file **Click Run***

*When ask “The publisher could not be verified, are you sure you want to run?” **Click Run***

*You may be asked if you'd like to “Re-install”. **Click Re-install***

Note : After a re-install you will be ask to re-boot your computer.

*An installation window will appear, to continue **Click Next** then **Click Finish***

- Open Course Manager and continue to USB Connection screen
- Securely plug in your GolfLogix GPS and power on. Wait for a few seconds to see if the Course Manager advances the to the Registration Screen.

Step 4 : If you are still unsuccessful then try the new hardware found wizard.

- If Windows pops up the “New Hardware Found Wizard” when you connect your unit try using the Wizard: 1) Select Auto-Detect driver, 2) If Prolific driver is found click **Next**, 3) When Wizard is finished try again to advance to the Registration screen.

Step 5 : If you are still unsuccessful then you may want to try the device on another computer.

If you are still having trouble connecting your unit you may contact our Customer Service department using www.golflogix.com/support or calling 1-877-977-0162

Activate your GolfLogix Membership

- To activate your GolfLogix membership, complete the Membership screen selecting **Option A** or **Option B**.

Note: If your registration address is the same as your billing address, click on the box that says same as registration data. If not please fill in your credit card billing address for the annual membership.

- Click **Submit** to activate your GolfLogix membership.

The screenshot shows a web browser window with the title "GolfLogix". The page header features the "GolfLogix" logo and a "Help" button. On the right side of the header, it displays "v3.0 GPS Unit BD137970", "Unit registered to John Denton", and a link to "Register a different GPS unit".

The main content area is titled "Welcome to Your GolfLogix Course Manager" and "Activate Your GolfLogix Unit". Below this, a message states: "Access to **UNLIMITED** courses worldwide with an annual \$29.95 membership. Enter billing information below as it appears on your credit card to sign up."

A checkbox labeled "Same as Registration Data" is checked. The form fields are filled with the following information:

- First Name: John
- Last Name: Denton
- Address: 5524 N Cactus Rd
- Apt/Suite: (empty)
- City: Phoenix
- State/Province: Arizona
- Postal/Zip: 85028
- Country: United States
- Credit Card Number: (empty)
- CVV Code: ?
- Expiration Date: (empty)
- Card Type: (empty)

Below the form, there is a link to "review the terms & conditions, privacy policy, or refund policy" and a "Customer Service: 1-877-977-0162" number. A "Secure connection" icon is also visible.

A "Submit" button with a blue arrow is located at the bottom right of the form. A note below the button states: "Pressing the Submit button will charge your credit card immediately and your membership will be activated."

On the right side of the page, there is a vertical list of steps: "1. Install", "2. Register", and "3. Activate". Step 3 is highlighted with a red checkmark.

Below the steps, there are two options:

- OPTION A**: Choose Your One Free Course Download and Skip Membership
- OPTION B**: Get **UNLIMITED** Course Downloads with Simple \$29.95 Membership

Upgrading Your GolfLogix Software

Occasionally GolfLogix will provide free upgrades for Course Manager software and for the GolfLogix GPS unit. You will be notified when a new version of the software is available.

When you open the course manager software you will receive a message that says new GolfLogix software is available and needs to be installed. If you receive this message simply click **OK** and the new software will install automatically.

If the software update includes an update to the GPS unit itself you will be notified when you attempt to load courses. Before your courses load the GPS Unit will automatically install the newest update. This process will happen automatically and shouldn't require any additional work on your part.

If you receive a software update make sure you check the User Guide for information about new features included in the current software release.



Chapter 3: Downloading Courses to GolfLogix GPS

Opening the Application



Double-click the GolfLogix desktop icon to start the GolfLogix Course Manager software that has been loaded on your PC.

(Start Menu > Programs > GolfLogix > GolfLogix Course)

The main screen of the GolfLogix Course Manager always shows the easy steps to download courses. Search, Load, Play...It's that Easy!

The screenshot shows the GolfLogix Course Manager application window. The title bar reads "GolfLogix". The interface features a dark header with the "GolfLogix" logo in green and white. To the right of the logo are buttons for "User Guide", "Search", "Load", and "Help". Below the logo, the version information is displayed: "v3.0 GPS unit C2C3R158 Unit registered to John Denton Register a different GPS unit".

The main content area is divided into two columns. The left column has a light background with a "Welcome to Your GolfLogix Course Manager" heading. Below this are two primary actions: a "Search" button with a blue arrow pointing right, and a "Load" button with a small image of a GPS device. The "Search" button is accompanied by the text "Choose From Over 10000 Course Maps Worldwide! Or Request A New Map Be Created." The "Load" button is accompanied by the text "Manage Courses To Load On Your GPS Unit." Below these actions is the slogan "...Go Play Golf!".

The right column has a dark background. At the top is a product image for "GARMIN GolfGPS" with the text "NEW! Only on GPS" and "GolfLogix GPS Powered By Garmin". Below the image is the text "Get the Newest Version of GolfLogix GPS". At the bottom of the right column is a promotional offer: "Get UNLIMITED Course Downloads with Simple \$29.95 Membership".

Search & Save Courses to Your Computer

- To Search for a golf course map first ensure that you are connected to the Internet and then click **Search**.
- Start by selecting a country and filter the list by selecting a state and a city. You can also type in a golf course name.
- Your results will automatically appear as you select criteria.
- Click on the course name that you want to download. When the course name is selected, it will be highlighted and have a check mark.
- Click **Select** to save the selected course on your personal computer.

The screenshot shows the GolfLogix application window. At the top, there is a navigation bar with buttons for "User Guide", "Search", "Load", and "Help". The main title "GolfLogix" is displayed in a large, stylized font. Below the title, there is a search area with dropdown menus for "United States" and "Arizona", and a text input field for "Enter a golf course name to filter list". A list of golf courses is shown, with "Heritage Highlands Golf & Country Club" selected and highlighted in blue, and a red checkmark icon next to it. Other courses listed include Wigwam Golf & Country Club - Red Littlefield, AZ; Palms Golf Course/Oasis Resort Marana, AZ; The Gallery Golf Club - North Mesa, AZ; Alta Mesa Country Club; Apache Wells Country Club; and Arizona Golf Resort & Conference Center. A "Save" button with a blue arrow is located at the bottom right of the search results area. On the right side of the window, there is an advertisement for the "GolfGPS" device, featuring a Garmin logo and a photo of the device. The ad text reads: "Get the Newest Version of GolfLogix GPS" and "Can't Find Your Course? CHECK ALL NEARBY CITIES. THEN: Request a Course".

- Once the course has been saved you will see a pop-up box letting you know your course is available for loading to your GolfLogix GPS.
- You may now search and save more courses if you have the unlimited membership or you can load saved courses onto your GolfLogix GPS.

Note: If the course you selected appears in gray text then it is not currently available in our database. If you select the course then you will be prompted to request that the course be mapped using our **Request a Course** form. Continue to the next page of the User Guide for more information on Requesting a Course

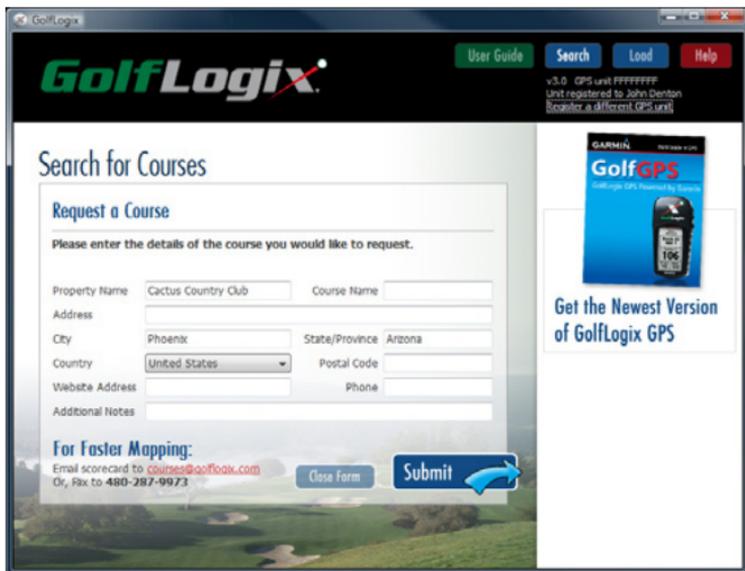
The screenshot shows the GolfLogix website interface. At the top, there is a navigation bar with the GolfLogix logo, a 'User Guide' button, and 'Search', 'Load', and 'Help' buttons. Below the navigation bar, the main content area is titled 'Search for Courses'. It features a search filter with 'United States' and 'Arizona' selected. A list of courses is displayed under the heading 'Superstition', with 'Superstition Springs Golf Club' highlighted in blue and marked with a red checkmark. To the right of the search results, there is a promotional banner for the 'GolfGPS' device, which is a Garmin GPS unit. Below the banner, there is a call to action: 'Get the Newest Version of GolfLogix GPS'. At the bottom of the page, there is a 'Save' button with a blue arrow pointing to the right.

Request Unavailable Golf Courses

To request that a course be mapped simply search for the course using our search form. If the course name appears in gray then it is currently unmapped. Click the course name to continue to the Course Request form.

If the golf course map you are looking for does not appear in the search results, press the **Request a Course** Button from the search page and fill-out the golf course information. You can also click on **Help** to access the Request a Course form.

We will email you as soon as the golf course map you have requested becomes available. Typically, new golf course maps can be created within 14 business days.



The screenshot shows a web browser window titled "GolfLogix". The page header includes the "GolfLogix" logo, a "User Guide" link, and "Search", "Load", and "Help" buttons. A version notice reads: "v3.0. GPS unit FFFFFFFF Unit registered to John Denton Register a different GPS unit".

Search for Courses

Request a Course

Please enter the details of the course you would like to request.

Property Name	<input type="text" value="Cactus Country Club"/>	Course Name	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text" value="Phoenix"/>	State/Province	<input type="text" value="Arizona"/>
Country	<input type="text" value="United States"/>	Postal Code	<input type="text"/>
Website Address	<input type="text"/>	Phone	<input type="text"/>
Additional Notes	<input type="text"/>		

For Faster Mapping:
Email scorecard to courses@golflogix.com
Or, Fax to **480-287-9973**



GARMIN
GolfGPS
Use Large GPS Provided by Garmin

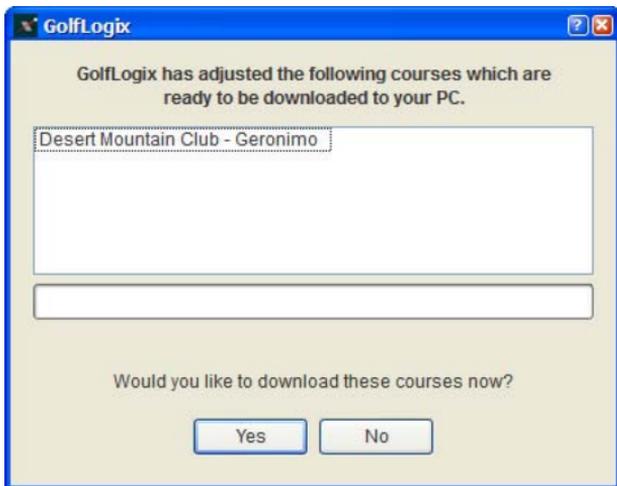
Get the Newest Version of GolfLogix GPS

Receiving Course Map Updates

When a new version of a golf course map becomes available, the new version of the course will be automatically downloaded to your computer.

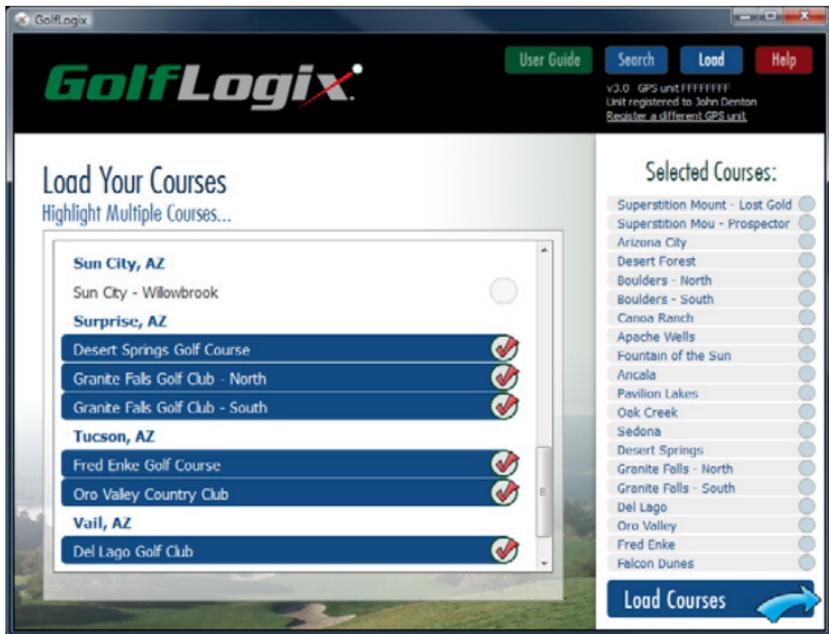
If you have created any user modified courses these courses will not be over-written by course updates.

You will receive any available course updates as soon as you open your Course Manager software.



Load Courses on Your GolfLogix GPS

- Ensure that the USB cord is plugged into your computer and also attached to your GolfLogix GPS.
- Press and hold the **Power** button to turn on your GolfLogix GPS.
- Double-click on the GolfLogix icon to run the GolfLogix software, if it is not already running.
- Click **Load** to see your list of saved courses. Click on courses you wish to load on your GolfLogix GPS. You will see each selected course show up in your loading area on the right side of the screen.



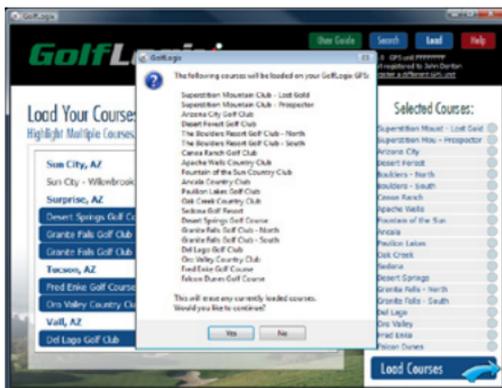
GolfLogix GPS-8 (black unit) can hold up to 20 courses at a time.

GolfLogix GPS (green unit) can hold 10 courses.

- Once you are done selecting courses **Click Load**

Note: The selected courses will replace all courses currently loaded on your GolfLogix GPS. If you want some of the same courses on the unit, you will have to reload them with the new batch of courses.

- You will see a pop-up progress bar on the screen during the loading process.
- Do not press any buttons on your GolfLogix GPS while loading.
- A pop-up screen will notify you that the loading process is complete and the Course Manager software will automatically turn off your GolfLogix GPS.



Helpful Tips

- Loading courses requires a fully charged battery. Please check batteries before loading. See page 29 for checking battery power.
- If your download progress bar only makes it partially through the download and seems to stop/disconnect then try applying pressure with your thumb to the black serial connection on your unit. Applying pressure for the duration of the load may fix the connection issues.

Chapter 4: Playing Golf with your GolfLogix GPS

Button Descriptions

- Press the **Power** button to turn on your GolfLogix GPS 5-10 minutes prior to starting your round so that the system can locate satellites. Note: GolfLogix GPS must have a clear view of the sky at all times to obtain and sustain satellite connections.
- Use the **Page** button to move to the course you will be playing. Use the **Up/Down Arrow** buttons to advance to the hole that you will be playing first.
- GolfLogix GPS-8 will automatically recognize the course you are on. If there are multiple courses at the location, you can manually search through the courses by pressing the **Page** button.
- During your round, GolfLogix GPS will automatically advance to the next hazard and hole. At any time you can use the **Up/Down Arrow** buttons to manually scroll to another distance point if you desire.
- After you complete your round, remember to turn off the GolfLogix GPS to prolong the battery life.



Acquiring GPS Signals

Press the **Power** button to turn ON the GolfLogix GPS unit 5 - 10 minutes prior to starting your round so that the system can locate satellites. This must be done outdoors with a clear view of the sky.

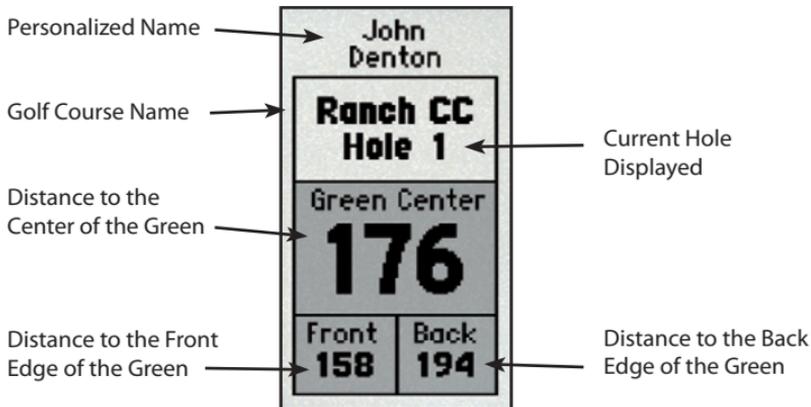
Do not carry GolfLogix in your pocket or turn it on and off during your round. The GPS antenna in the unit requires a clear view of the sky at all times to maintain satellite links.

If the unit screen locks up, simply turn it off and on again to correct the problem.

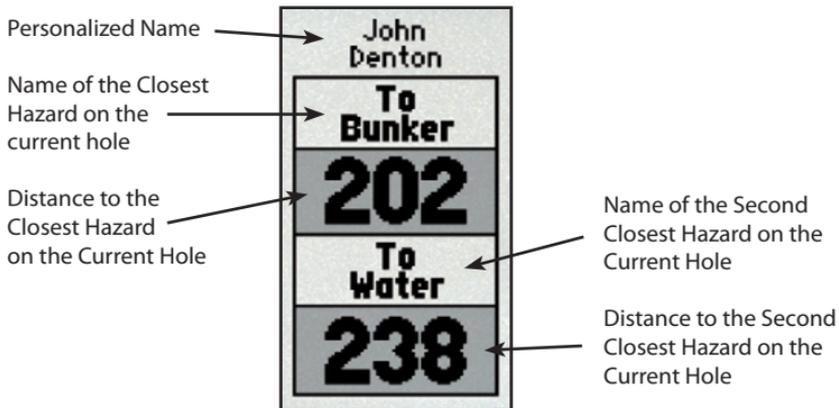
Distance of Last Shot (GolfLogix GPS-8 Only)

GolfLogix GPS-8 is equipped to capture the distance of your last shot. After viewing the yardage screen, press the **Enter** button to go to the shot distance screen. Take your shot. The distances on the screen will change as you approach the landing location of your golf ball. Press **Enter** again to return to the yardage screen.

Screen Descriptions: Green Screen



Screen Descriptions: Hazard Screen



Tips During Your Round

GolfLogix will automatically advance to the next hole. However, you can manually advance to any hole on the course by pressing the **Up/Down Arrow** buttons on the top left of the unit.

Before using GolfLogix ensure that the AA batteries in the unit have adequate power.

Do not store GolfLogix for more than 6 months with the alkaline batteries in the battery compartment.

Press the **Power** button to turn ON the GolfLogix GPS unit 5 - 10 minutes prior to starting your round so that the system can locate satellites.

Do not carry GolfLogix in your pocket or turn it on and off during your round. The GPS antenna in the unit requires a clear view of the sky at all times to maintain satellite links.

If the unit screen locks up, simply turn it off and on again to correct the problem.

Checking Battery Power

To check the battery power level,

1. Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.
2. At the bottom left corner of the menu screen you will see the battery power level icon. If the shaded area in the battery icon is low, replace both AA batteries before your next round.
3. Press the **Page** Button again to return to the main golf course screens to play golf.

Adjusting Contrast

The contrast on your screen can be adjusted manually for your optimum viewing. To do so:

1. Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.
2. Press the **Down Arrow** to highlight the **Display** screen and then press the **Enter** button. A screen showing Contrast levels and Light Timeout will appear.
3. Press the **Down Arrow** to highlight the Contrast bar. Press the **Up Arrow** button to Darken the screen contrast. Press the **Down Arrow** button to Lighten the screen contrast.
4. Press the **Page** Button again to save your screen contrast settings and return to the Menu Screen.
5. Press the **Page** Button again to return to the main golf course screens to play golf.

Note: When new golf courses are loaded onto your GolfLogix GPS, the contrast may convert to the factory default and need to be readjusted for your desired viewing.

Switching From Yards to Meters

To switch your distances from Yards to Meters,

Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.

1. Press the **Down Arrow** button to highlight the **Yards** screen and then press the **Enter** button to switch back and forth from Yards to Meters.
2. Press the **Page** Button again to return to the main golf course screens to play golf.

Other Menu Items

Press and hold the **Page** button for 4-5 seconds. The Menu Screen will appear.

The **Time** selection allows you to set the time format and zone for your unit. This is not necessary for proper GPS operation.

Please do not choose the System Selection. The **Battery Save and Demo** modes under this selection will turn off your GPS signal.

Purchase Accessories

Visit www.GolfLogix.com to view and order all of the accessories available for your GolfLogix GPS.

Customer Service and Support

For technical support or the latest updates and accessories:

Email us at support@golflogix.com

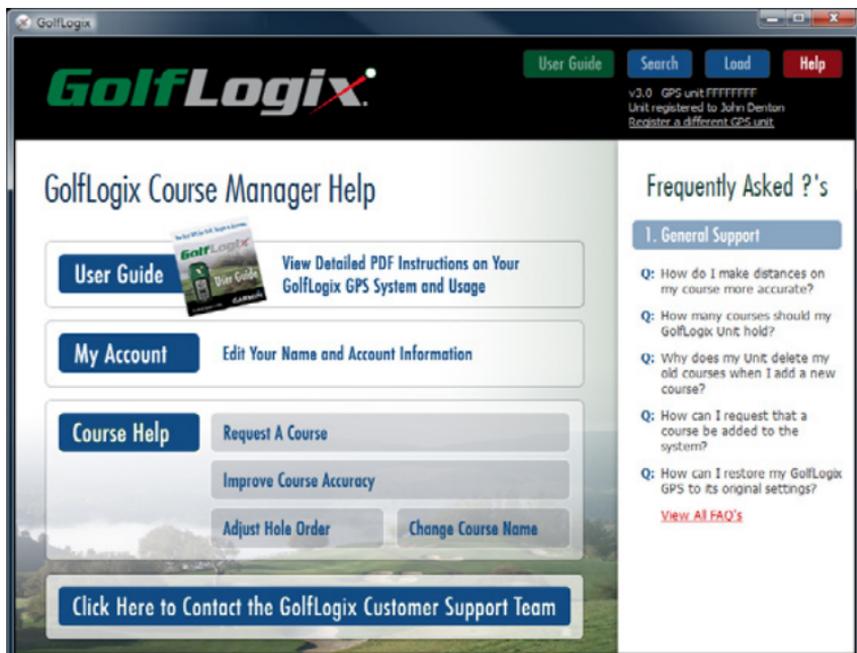
or visit www.golflogix.com/support

or call 1-877-977-0162

Chapter 5: Using the Help Section

To access GolfLogix Course Manager Help click the red **Help** button in the upper right hand corner. The Help Sections contains three sub-sections: The User Guide, Course Help, and GolfLogix Contact Information. The Help Section also contains a comprehensive list of **Frequently Asked Questions**. If you don't find the answer you are looking for in this User Guide make sure to view our list of FAQ's.

[Click Here to View all FAQ's](#)



The screenshot shows the GolfLogix Course Manager Help interface. At the top, there is a navigation bar with the GolfLogix logo, a 'User Guide' button, a 'Search' button, a 'Load' button, and a red 'Help' button. Below the navigation bar, the main content area is titled 'GolfLogix Course Manager Help'. It features three main sections: 'User Guide' with a PDF icon and the text 'View Detailed PDF Instructions on Your GolfLogix GPS System and Usage'; 'My Account' with the text 'Edit Your Name and Account Information'; and 'Course Help' with four buttons: 'Request A Course', 'Improve Course Accuracy', 'Adjust Hole Order', and 'Change Course Name'. At the bottom, there is a large blue button that says 'Click Here to Contact the GolfLogix Customer Support Team'. On the right side, there is a 'Frequently Asked ?'s' section with a sub-section '1. General Support' and a list of questions: 'Q: How do I make distances on my course more accurate?', 'Q: How many courses should my GolfLogix Unit hold?', 'Q: Why does my Unit delete my old courses when I add a new course?', 'Q: How can I request that a course be added to the system?', and 'Q: How can I restore my GolfLogix GPS to its original settings?'. Below the questions is a red link that says 'View All FAQ's'. In the top right corner of the interface, there is a version string 'v3.0 GPS unit FFFFFFFF', a registration notice 'Unit registered to John Denton', and a link 'Register a different GPS unit'.

Request a Course

If the golf course map you are looking for is not available, press the **Request a Course** Button and fill-out the golf course information. (See page 20)

We will email you as soon as the golf course map you have requested becomes available. Typically, new golf course maps can be created within 14 business days.

Improve Course Accuracy

GolfLogix is committed to providing you with the most accurate golf course map available. Course Markings you see on the golf course may differ from GolfLogix for many reasons. For instance, because all greens are irregular shapes, the GolfLogix mapping professional may have picked a different center of green point than the golf course chose when they originally installed their course markings.

To learn more about GPS accuracy please click the **Tips for Accurate GPS** link on the Course Accuracy screen in the Course Manager.

If you still find that GPS positions on the course are inaccurate, we encourage you to participate in the GolfLogix community and submit a correction for your course.

The course adjustment process involves printing a form from the Course Adjustment Form and filling it in as you play golf. The form contains instructions on what numbers are needed. After the form is complete you can return to the Course Manager, select **Improve Course Accuracy**, and select your course. When the following screen appears simply follow the instructions to enter in the course data from your printed form.

Improve Course Accuracy Cont.

GolfLogix v3.0 GPS unit FFFFFFFF
Unit registered to John Denton
[Register a different GPS unit](#)

Course Help: Improve Course Accuracy

[Return to Menu](#)

Superstition Mountain Club - Lost Gold

Enter the known Course Markings and GolfLogix GPS Readings for up to 3 Points per hole

Adjust Front Nine

	1	2	3	4	5	6	7	8	9
Pt 1 Course Marking									
GolfLogix GPS									
Pt 2 Course Marking									
GolfLogix GPS									
Pt 3 Course Marking									
GolfLogix GPS									

Adjust Back Nine

	10	11	12	13	14	15	16	17	18
Pt 1 Course Marking									
GolfLogix GPS									
Pt 2 Course Marking									
GolfLogix GPS									
Pt 3 Course Marking									
GolfLogix GPS									

[Submit](#)

Adjustment Form

GolfLogix is committed to providing you with the most accurate golf course maps available. Course Markings you see on the golf course may differ from GolfLogix for many reasons.

For instance, because all greens are irregular shapes, the GolfLogix mapping professional may have picked a different center of green point than the golf course chose when they originally installed their course markings.

As a first step, we suggest you read and follow [Tips for Accurate GPS](#).

If you still find that GPS positions on a course are inaccurate, we encourage you participate in the GolfLogix community and submit a correction for your course.

Print an adjustment form and take it with you next time you play the course. Return to this screen to select and adjust your course.

[Print Adjustment Form](#)

Once the form is completed click the **Submit** button. An updated version of the course will be stored on your computer and will be available on your courses list as a "User Modified" course.

Adjust Hole Order

On rare occasions a GolfLogix map will contain holes that are out of order. Sometimes these discrepancies occur because golf courses change and consolidate holes.

Use this form to let us know if your course has the wrong hole order. After clicking on **Adjust Hole Order** simply select the course from your list of loaded courses. A form will appear with your course information pre-filled. Complete the form by giving us as much information about the proper hole order as possible. When you are finished click the **Submit** button. Typically we can make adjustments to the course in 5-7 business days. After the course is adjusted a new version of the course will be automatically downloaded to your computer the next time you open the GolfLogix Course Manager.

Change Course Name

If your course has recently changed names then you can use this form to provide an updated course name.

After clicking on **Change Course Name** simply select the course from your list of loaded courses. A form will appear with your course information pre-filled. Complete the form by giving us information about the new course name. When you are finished, click the **Submit** button. Typically we can change the course name in 5-7 business days. After the course name is changed a new version of the course will be automatically downloaded to your computer the next time you open the GolfLogix Course Manager.

Chapter 5: License and Warranty Information

Product Use Agreement

Please read carefully the License Agreement below before using this product.

This is a consumer, non-exclusive license for your use only with the GolfLogix software and operating system software, intellectual properties, internet web site access and file downloads, and documentation and modifications, updates, revisions or enhancements received by you from Licensor or its authorized dealers, collectively known as the ("Products").

WARNING! PROCEEDING WITH THE USE FOR THE INSTALLATION OF THE PRODUCTS INDICATES YOUR ACCEPTANCE OF THE LICENSING TERMS. IF YOU DO NOT AGREE WITH THESE TERMS, YOU SHOULD CANCEL THE USE OF AND/OR THE INSTALLATIONS PROCESS.

Software License Agreement

IMPORTANT! BY USING GOLFLOGIX GPS, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THE FOLLOWING SOFTWARE LICENSE AGREEMENT. PLEASE READ THIS AGREEMENT CAREFULLY.

GolfLogix grants you limited license to use the software embedded in the GPS device (the “Product”) and the software included in CD packaging (collectively the “Software”) if applicable in binary executable form in the normal operation of the Product. Title, ownership rights and intellectual property rights in and to the Software remain in GolfLogix.

You acknowledge that the Software is the property of GolfLogix and is protected under the United States of America copyright laws and international copyright treaties. You further acknowledge that the structure, organization and code of the Software are valuable trade secrets of GolfLogix and that the Software in source code form remains a valuable trade secret of GolfLogix. You agree not to sublicense, rent or lease any portion of the Software; decompile, disassemble, modify, reverse assemble, reverse engineer or reduce to human readable form the Software of any country in violation of the export control laws of the United States of America.

This license will automatically terminate if you fail to comply with any provision of this Agreement. Upon termination the Product and Software must be returned to GolfLogix at your expense, or destroyed, together with all copies and merged portions in any form, including any original or copy of the computer memory, on a hard disk, or stored on any other media.

Consumer Limited Warranty for GolfLogix, Inc. Products and Components

The GolfLogix product is warranted to be free from defects in materials or workmanship for one year from the date of registration. Within this period, GolfLogix will at its sole option, repair or replace any components that fail in normal use. Such repairs or replacements will be made at no charge to the customer for parts and labor. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alteration or repairs.

IN NO EVENT SHALL GOLFLOGIX BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THE PRODUCT. Some states do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you.

GolfLogix retains the exclusive right to repair or replace the unit or software or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

To obtain warranty service, call GolfLogix customer support at 1-877-977-0162 Ext. 1 regardless of the purchasing retailer. The unit must be securely packed and sent to any GolfLogix warranty service location. **Approved proof of purchase from an authorized retailer is required for all warranty repairs.** Online auction confirmations are not accepted for warranty verification. GolfLogix will not replace missing components from any package purchased through an online auction.

GolfLogix Customer Support: 1-877-977-0162 Ext. 1
GolfLogix, Inc., 16055 N. Dial Blvd., Suite 5, Scottsdale, Arizona 85260